Pritom Bhowmik

Product Analyst | AI-Driven Insights & Experimentation

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WORK EXPERIENCE

Sentari AI - New York City, NY

Product Management Intern

June 2024 - Present

- Analyzed 200+ journaling sessions, contributing to a 10% boost in prompt engagement in early user testing.
- Collaborated with engineering on prompt delivery and design tweaks to address key drop-off patterns in onboarding flow.

Data Science Lab – Montclair State University, New Jersey

Researcher - Product Analytics & AI Systems | Adviser: Dr. Hao Liu

January 2024 – May 2025

• Built RAG-based AI assistant for user behavior analysis, reducing product insight generation & experimentation time by 90%.

Upwork – Dhaka, Bangladesh

Data Analyst (Remote)

June 2021 – December 2023

- Ran A/B tests on **4K**+ users, uncovering an **8**% sign-up uplift, driving a full rollout of the optimized patient portal homepage.
- Built Power BI dashboard analyzing **10K**+ sessions; identified friction that drove a **15% boost** in Week 4 retention.
- Analyzed post-launch metrics to identify a 25% rise in engagement among core patient cohorts.

PROJECTS

AI Feature Launch – Personalized Prompt Generator for Mental Wellness App

- Identified a 40% prompt skip rate in user data and led design of AI-generated suggestions based on sentiment history.
- Coordinated agile sprints with design and engineering team to ship MVP in under 4 weeks and launch early pilot testing.
- Improved prompt engagement by 22% and reduced skip rate by 35% in initial user cohort.

Predictive Churn – Subscription Renewal Engine (Broadband Entity)

- Reduced churn by 18% by identifying early churn indicators through user behavioral and engagement data analysis.
- Performed product experimentation on personalized retention nudges, improving subscription renewal rates by 12%.

Usage Analytics | Healthcare App

- Analyzed SQL usage data from 50K+ users to identify low engagement with default medication reminders.
- Collaborated with product and UX team to launch smart refill reminders, improving weekly adherence by 14%.

SKILLS

Product Analytics: A/B Testing, Funnel Analysis, Cohort Retention, Feature Adoption, User Churn & Engagement Metrics
Tools & Platforms: SQL, Python, Tableau, Power BI, Excel, Amplitude, Google Analytics 4, Visio, Jira, Aha!, Confluence
Strategy & Methods: Experiment Design, Agile Delivery, Product Impact Analysis, User Behavior Insights, Roadmap Prioritization
Data Science & AI: Agentic RAG, Prompt Engineering, Machine Learning, Deep Learning, Model Fine tuning
Interpersonal: Data Storytelling, Stakeholder Engagement, Cross-functional Collaboration, Executive-Level Presentations

EDUCATION

 ${\bf Montclair\ State\ University}-{\bf Montclair,\ New\ Jersey}$

Master of Science (MS) in Data Science | GPA: 3.97/4.0

August 2023 - May 2025

Honors: Alpha Epsilon Lambda Honor Society

Institute of Engineering and Management - Kolkata, India

Bachelor of Technology (B. Tech.) in Computer Science

August 2016 - July 2020